

Mistakes Score System / Rewards / Penalties

Mistakes Score System (MSS)

The **MSS** system is designed to help both you and the team improve and maximize earnings by learning from mistakes. Since mistakes often lead to financial losses, this system holds everyone accountable while providing a clear understanding of what to avoid.

The **MSS** will document and deduct penalties for repeated mistakes from your salary on payday. Each mistake earns a certain number of **Mistake Points (MP)**, which are converted into dollar deductions at the end of each pay period.

• **1 Mistake Point = \$0.50** For example, if you accumulate **23 Mistake Points**, this would result in a **\$11.50** deduction from your pay.

Mistake Categories & Point Deductions

Personality :

1. Not acting like a real person (acting like a robot) = 1P
2. Not using only small letters and no commas = 1P
3. Not respecting the customer (insulting them) = 5P
4. Response times:
 - 2 minutes delay = 1P
 - 5 minutes delay = 2.5P
 - 10 minutes delay = 3P
 - 20 minutes delay = 5P
 - 30 minutes delay = 10P

Relationship :

1. Not using the customer's name in the right situations = 1P
2. Giving up too quickly = 1P
3. Not doing small talk between scripts = 3P

OnlyFans Mistakes :

1. Not renaming the customer based on the amount they spend = 1P
2. Emote spam = 1P
3. PPV spam = 2P
4. Not deleting old PPV & mass messaging after 12 hours = 2P

5. **Messing up personality & identity = 5P**
6. **Messing up the prices = 2P**

Tracking Mistakes

All mistakes will be tracked in a **Google Sheet**, where you can see your points and keep track of progress. This system will be updated over time as new mistakes are identified.

Contact Leadership

For any questions or clarification, feel free to reach out to your leadership team.

Key Takeaway

- Mistakes = **lost money**. The MSS system ensures everyone stays on track and helps maximize earnings by avoiding common errors.
- Keep your focus, avoid repeating mistakes, and contribute to the success of the team!

Rewards

1. **Over 65% Unlock Rate**

- If you maintain an **unlock rate over 65%** on the day you get paid, you can request an **extra \$20** from the manager.

2. **Sell Over 150 PPV**

- If you sell **over 150 PPV** until the day you get paid, you can request an **extra \$25** from the manager.

3. **Consistent Results Over \$300 Per Shift**

- If you consistently earn **over \$300** per shift, you can request an **extra \$20** from the Manager.

4. **Hit Over \$1000 in a Shift**

- If you exceed **\$1000** in a shift, you can request an **extra \$40** from the manager.

Penalties

1. Less Than 40% Unlock Rate

- If your **unlock rate falls below 40%** on the day you get paid, the manager will **deduct \$20** from your pay.

2. Sell Less Than 20 PPV (For the beginning / Not enough Traffic)

- If you sell **less than 20 PPV** on the day you get paid, the manager will **deduct \$25** from your pay.

3. Consistently Underperforming (Below \$50 Per Shift)

- If you consistently earn **less than \$50 per shift**, the manager will **deduct \$50** from your pay depending on the account you're assigned to.

4. Late Replies Over 6 Minutes

- If you have **consistent late replies** during your shift (more than 6 minutes delay), the manager will **deduct \$35** from your pay.

5. Miss More Than 3 Calls or Fail to Make Notes on Videos

- If you **miss more than 3 calls** a week or fail to make **notes on videos a**